

Biography of Ms Jacqueline Poh



As the founding Chief Executive of GovTech, Ms Poh set the strategic direction for GovTech as the implementing agency of the Smart Nation Strategic National Projects (SNPs). Under her leadership, GovTech has made good progress in building key digital infrastructure, such as the National Digital Identity and Smart Nation Sensor Platform.

Ms Poh was instrumental in rebuilding the Government's engineering capabilities in ICT and smart systems, data science and artificial intelligence, cybersecurity, application design and development, and Internet of Things. Under her stewardship, GovTech set up the Government Digital Services at Hive, a multi-disciplinary technical unit that has enabled the public sector to develop citizen-centric digital products such as the OneService app, Parking.sg and the National Trade Platform.

Ms Poh also spearheaded GovTech in the public sector digital transformation. To maintain Singapore's standing as a world-class digital government and continue serving citizens better, Ms Poh and her team had developed a Digital Government Blueprint – to be launched second half of 2018 - that will transform government services to become more citizen-centric and bring about a fully digitalised public service. She also led GovTech to further strengthen the Singapore Government's cybersecurity posture and resiliency of key government ICT systems and infrastructure.

As Managing Director of the Info-Communications Development Authority, Ms Poh played an important role in the genesis of Singapore's Smart Nation vision. She oversaw the successful completion of the Next Generation National Broadband Network and the liberalisation of the telecommunications market to facilitate the entry of a fourth telco. Ms Poh also championed the development of the Digital Inclusion Fund to provide the needy, elderly and disadvantaged in the community affordable access to computers, broadband services and assistive technology. Ms Poh has also held key positions in the Ministry of Manpower, the Ministry of Finance, the Prime Minister's Office and the Ministry of Defence.

Ms Poh sits on the boards of the Infocomm Media Development Authority, Defence Science and Technology Agency, Institute of Systems Science and St Luke's ElderCare.