

# UPDATES ON TRACETOGETHER TOKEN COLLECTION AND REPLACEMENT

## Delivery Service

Members of public who are collecting a Token for the first time can sign up for this free service at [token.gowhere.gov.sg](https://token.gowhere.gov.sg). The Token will be delivered to the user's mailbox.

**NEW**



- ✔ Request for a **new Token**
- ✘ Replace a Token that is **not working**
- ✘ Replace a **lost Token**

## Token Vending Machines

Vending machines will be progressively rolled out to all 108 CCs and selected malls. Please check [token.gowhere.gov.sg](https://token.gowhere.gov.sg) for the list of locations and operating hours.



- ✘ Request for a **new Token**
- ✔ Replace a Token that is **not working\***
- ✘ Replace a **lost Token**

## Token Booths at Community Centre/Club

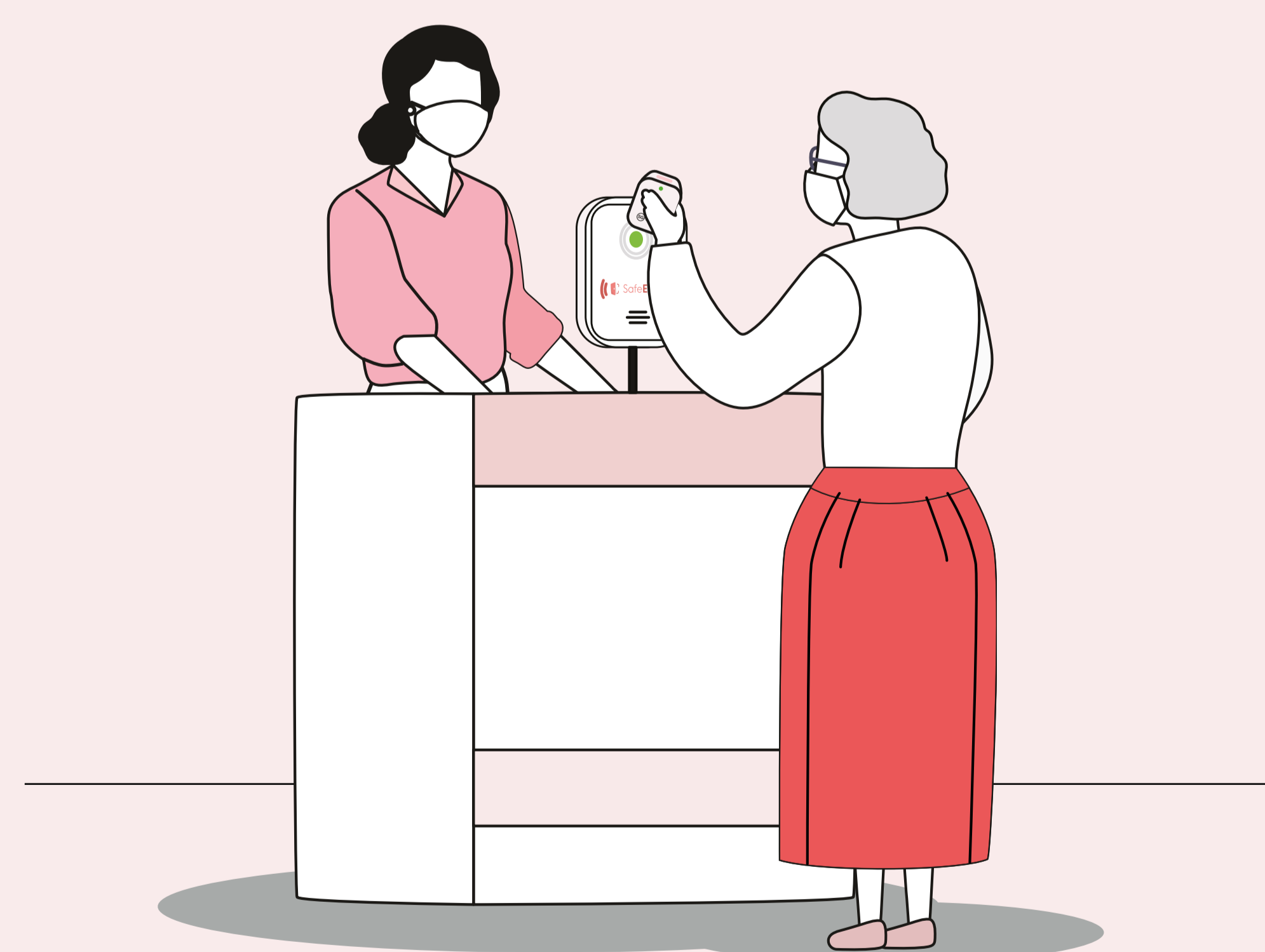
Public can continue to visit the booths for collection/replacement, including replacement of lost Tokens.



- ✔ Request for a **new Token**
- ✔ Replace a Token that is **not working**
- ✔ Replace a **lost Token**

## Replacement Counters at Selected Malls

The replacement counters at malls **will cease operations on 31 Aug.** Token vending machines will be progressively rolled out at selected malls.



- ✘ Request for a **new Token**
- ✔ Replace a Token that is **not working**
- ✘ Replace a **lost Token**

\* Only Tokens that were collected more than 60 days ago can be replaced at the vending machines.